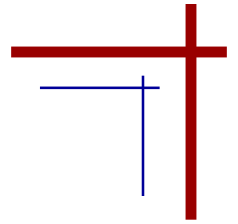




# Minotaur Software Ltd.

Reliable Software Solutions



**Customer Name:** Richvale York Block  
**Customer Type:** Block Manufacturer  
**Website:** [www.buildcore.com/rich7353.htm](http://www.buildcore.com/rich7353.htm)



## The Client's Situation

For over 40 years, Richvale York Block has been manufacturing concrete blocks for buildings and schools. The blocks are available in a wide variety of sizes and types of blocks. If there is a requirement for a customized block, Richvale will help you with your block needs. For years, Richvale did everything manually. Computers were unknown to them. With no computerized system in place, Richvale realized that unnecessary mistakes were taking place such as dispatchers losing tickets. It was time to get a system that would help Richvale keep track of day to day activities. Richvale is owned by Lafarge which meant that they had specific requirements that had to be followed for both their accounting and auditing procedures.

## The Minotaur Solution

In 1991 Richvale decided that it was time to implement a computerized system. They started this process slowly, having Minotaur install a billing system. Within a couple of years, Richvale decided it would be to their advantage to add modules such as inventory and production, which gave them a structured system to work with. As of 1993, Richvale still used an accounting system that was developed in-house, but they were gradually adding custom reports to the Minotaur Business System. In January 2000, Richvale realized it was to their advantage to add Minotaur's accounting modules to their system, as this would allow them to be fully integrated with their inventory, production and accounting.

## The Benefit

As Richvale makes custom bricks, each order is unique. Hence there were configurations made to the Minotaur Business System to enhance the systems capabilities and to cater the specific business needs of Richvale.

With the Minotaur Business System, Richvale's staff realized their job was easier and quicker, allowing them to concentrate on other areas of responsibility. For the dispatchers, their job is now faster and straightforward as there is no need for typing as the system is embedded with the codes they use on a daily basis.

*"The Minotaur system makes work easier, there was no elimination of jobs and we are happy with the customer service we receive from Minotaur staff!" Olivia Deleon Richvale York Block, Gormley, Ontario.*

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